

DRAFT FOR REVIEW. NOT LEGAL ADVICE. Have a licensed attorney review this before publishing, then delete this note.

Privacy Policy

Limitless Gaming, LLC · Limitless Roleplay / Limitless Roleplay Infinity

Effective Date: October 24, 2026

This Privacy Policy explains how **Limitless Gaming, LLC** (“**Limitless**,” “**we**,” “**us**,” or “**our**”) collects, uses, shares, and protects personal information when you use our **Services**. The Services are our website at www.limitlessrp.net, our forums at forum.limitlessrp.net, our Discord server(s) (including discord.gg/llrp), our FiveM game server(s) (including play.limitlessrp.net:30120), and our in-game and online store (when available). Capitalized terms not defined here have the meanings given in our **Terms of Service** at <https://www.limitlessrp.net/terms>.

We have tried to write this in plain English. If anything is unclear, email josh@limitlessrp.net.

Table of Contents

- | | |
|---|---|
| 1. Who We Are | 10. Your Choices and Rights |
| 2. Information We Collect | 11. Users in the EU, EEA, and UK |
| 3. How We Use Information | 12. California and Other U.S. State Residents |
| 4. Monitoring, Logging, and Recording | 13. International Data Transfers |
| 5. How We Share Information | 14. Cookies and Analytics |
| 6. We Do Not Sell Your Personal Information | 15. Third-Party Platforms and Links |
| 7. How Long We Keep Information | 16. Changes to This Policy |
| 8. Security | 17. Contact Us |
| 9. Children and Age Requirements | |

1. Who We Are

Limitless Gaming, LLC is a Kentucky limited liability company that runs the Limitless Roleplay community. We are responsible for (the “controller” of) the personal information described in this Policy.

Limitless Gaming, LLC
650 S Highway 27 Ste 5 # 211
Somerset, KY 42501, USA
Email: josh@limitlessrp.net

2. Information We Collect

We collect the information below. Some of it you give us directly, some is collected automatically when you use the Services, and some comes from platforms you use to connect to us, such as Cfx.re/FiveM, Discord, and our payment processor.

2.1 Account and platform identifiers

- Your Cfx.re/FiveM license identifier and FiveM username.
- Your Discord user ID, username, display name, avatar, and server roles.
- Your Steam ID, if you have Steam linked or running.
- Xbox Live, Rockstar, and other platform identifiers that FiveM provides to the server.

2.2 Network and device information

- Your IP address, and the approximate location we can work out from it (such as country or region).
- Hardware, device, and anti-cheat identifiers (sometimes called “tokens”) that FiveM provides to the server. This includes identifiers from the anti-cheat built into the FiveM platform, operated by Cfx.re.
- Ban-enforcement identifiers and tokens that Limitless creates or stores to link Accounts and devices to kicks, suspensions, and bans.
- Connection data, such as connection times, ping, and game client version.

2.3 In-game data

- Characters you create, including character names, backstories, appearance, and in-game phone numbers or profiles.
- Inventory, money, vehicles, properties, jobs, and other Virtual Items, and in-game transactions between players.
- In-game text chat, in-game phone messages, and similar communications.
- In-game voice chat, as captured in recordings made by players, streamers, or Staff, or submitted to us with reports and appeals (see Section 4).
- Admin and action logs, such as connections and disconnections, deaths, item and money movements, commands used, reports, warnings, kicks, and bans.

2.4 Website and forum accounts

Our forums run on XenForo software.

- Username, email address, password (stored in hashed form by our forum or website software), and profile details you choose to add.
- Posts, messages, and other content you submit.
- IP addresses and login records for your account.

2.5 Discord activity

- Messages, reactions, and other activity in our Discord server, and moderation records, such as warnings, mutes, kicks, and bans.
- Information processed by Discord bots and integrations we operate or authorize, for account linking, roles, tickets, and moderation.

2.6 Purchase information

- When the Store is available, our third-party payment processor, **Tebex**, handles your payment. Tebex shares with us what we need to deliver your purchase, manage subscriptions, and keep records. This may include your name, email address, username and game or platform identifiers, purchase details (such as the package, price, date, and subscription status), country and IP address, and transaction ID.
- **Card and payment details are handled by Tebex and its payment providers. We do not receive or store your full card number or other full payment card details.**

2.7 Support tickets, reports, and appeals

- What you send us in support tickets, ban appeals, reports, and emails, including any attachments, clips, recordings, or screenshots.

2.8 Staff applications

- If you apply to join our Staff, we collect your application answers, your Discord identity, your age confirmation, your availability, and any other information you choose to include.

2.9 Cookies

- Information from cookies and similar technologies on our Website and forums, such as session cookies that keep you logged in. We do not currently use web analytics or advertising pixels. See Section 14.

3. How We Use Information

We use personal information to:

- **Run the Services:** connect you to the Game Server, save your characters and progress, link your accounts, and keep the Website, forums, and Discord running.
- **Prevent cheating and enforce bans:** detect cheats, exploits, and ban evasion, and enforce kicks, suspensions, and bans across Accounts and devices.
- **Moderate the community:** investigate reports, review logs, enforce our Terms and Server Rules, and handle appeals.
- **Provide support:** answer tickets, questions, and requests.
- **Review staff applications:** evaluate applicants, confirm eligibility (including age), and schedule Staff.
- **Process purchases:** confirm payments, deliver perks and Virtual Items, manage subscriptions, handle chargebacks and fraud, and keep business and tax records.
- **Keep things secure:** protect the Services, our players, and Staff from fraud, abuse, attacks, and unauthorized access.
- **Comply with the law:** meet our legal obligations and respond to lawful requests.
- **Communicate with you:** send community announcements, updates, and important notices (such as changes to our Terms or this Policy) through the Website, Discord, or email.
- **Improve the Services:** understand how the Services are used so we can fix bugs and improve gameplay and performance.

4. Monitoring, Logging, and Recording

4.1 We do not promise to monitor everything on the Services. However, to run the community and enforce our rules, **we may access, log, record, and review activity on the Services.** This includes in-game actions, in-game chat and messages, admin and action logs, and activity on our Discord and forums. Staff may also observe gameplay live, for example by spectating.

4.2 **By using the Services, you consent to this monitoring, logging, and recording.**

4.3 Only authorized Staff may access logs, and only for moderation, support, security, ban enforcement, dispute resolution, and legal compliance.

4.4 **Voice and chat recording. No expectation of privacy.** In-game voice chat and text chat may be recorded by any player, streamer, or Staff member at any time, without notice to others. Recordings may be streamed or published, and may be submitted in reports and reviewed by Staff for moderation. Limitless is based in Kentucky, a state that allows a conversation to be recorded with the consent of one participant. **You should have no expectation of privacy in in-game voice or text chat.** By using the Services, you consent to this recording and review. If you do not want your voice or messages recorded, do not use in-game voice or chat.

4.5 **Recordings made by others.** Recordings made by players and streamers are controlled by the people who make them and the platforms that host them, not by us. When a recording is submitted to us, for example with a report or appeal, we handle it as described in this Policy.

5. How We Share Information

We share personal information only as described below.

- **Service providers.** We use other companies to help run the Services, and they process information for us. These include:
 - **NodeCraft**, which hosts our Game Server in Dallas, Texas, USA (our Website and forums are self-hosted in-house in Frankfort, Kentucky, USA);
 - the **Cfx.re/FiveM** platform, which handles player authentication, server connections, and its built-in anti-cheat;
 - **Discord**, which hosts our community server, and Discord bots and integrations we operate or authorize; and
 - **Tebex**, our payment processor.
- **Staff.** Authorized Staff access information as needed for their roles, such as moderation and support.
- **Public or community information.** Some information is visible to other players by design, such as your character in-game, your Discord username and roles, and your forum posts.
- **Public ban records.** We may publicly post ban records in our Discord or forums. These may include the player's name or username, identifier, the reason for the ban, and its duration.
- **Legal and safety reasons.** We may disclose information if we believe in good faith that it is needed to comply with the law, a court order, subpoena, or other legal process; to enforce our Terms; or to protect the rights, property, or safety of Limitless, our players, or others, including to prevent fraud or cheating.
- **Business transfers.** If Limitless is involved in a merger, acquisition, financing, reorganization, or sale of all or part of its assets, information may be transferred as part of that transaction. This Policy will continue to apply to

that information, or you will be notified of any new policy.

- **With your consent.** We may share information for other purposes when you ask us to or agree to it.

Third-party platforms such as Cfx.re/FiveM, Discord, Rockstar Games, Steam, and our payment processor also collect information directly under their own privacy policies.

6. We Do Not Sell Your Personal Information

We do not sell your personal information, and we do not share it for cross-context behavioral (targeted) advertising. We do not currently use web analytics, advertising pixels, or advertising cookies. If we add analytics or advertising tools in the future, we will update this Policy before we start using them, and we will ask for consent or offer an opt-out where the law requires.

7. How Long We Keep Information

7.1 We keep personal information only for as long as we reasonably need it for the purposes in this Policy. We do not use one fixed retention period for all information. In general:

- **Account and character data** is kept while your Account is active, and afterward for as long as reasonably needed for the purposes below.
- **Logs**, including in-game, chat, admin and action, and Discord and forum moderation logs, are kept for as long as Limitless deems necessary for moderation, security, ban enforcement, dispute resolution, and legal compliance.
- **Ban and enforcement records**, including the Account, device, and anti-cheat identifiers linked to a ban, are kept for as long as needed to enforce the ban and prevent ban evasion. This may be longer than other data.
- **Purchase records** are kept for as long as needed for accounting, tax, chargeback, and legal purposes.
- **Support tickets and appeals** are kept for as long as needed to handle the issue and keep a record of enforcement decisions.
- **Staff applications** are kept for as long as necessary to review them, manage Staff, and keep reasonable records.
- **Public ban records** may stay posted for as long as the ban is in effect, or longer where needed to protect the community.

7.2 When we no longer need information, we delete it or anonymize it.

8. Security

The security, integrity, and confidentiality of your information are extremely important to us. We have put in place, directly and through third-party providers, technical, administrative, and physical security measures designed to protect your information from unauthorized access, disclosure, use, and modification. These include limiting log access to authorized Staff. No system is perfectly secure, so we cannot guarantee the security of your information. Please protect your own Accounts, and tell us right away at josh@limitlessrp.net if you think your Account has been compromised.

9. Children and Age Requirements

9.1 **Minimum age 16.** The Services are not directed to anyone under 16. You must be at least 16 to use them, and users aged 16 and 17 need the consent of a parent or legal guardian.

9.2 **Under 13 (COPPA).** We do not knowingly collect personal information from children under 13. This is consistent with the U.S. Children's Online Privacy Protection Act (COPPA).

9.3 **If we learn someone is underage.** If we learn that someone under 16 has an Account, or that we have collected personal information from a child under 13, we will close the Account and delete the related personal information, except where the law requires or permits us to keep it.

9.4 **Parents and guardians.** If you believe your child under 16 is using the Services, contact josh@limitlessrp.net and we will help.

10. Your Choices and Rights

10.1 **Rights you can use.** Wherever you live, you can ask us to:

- **access** the personal information we hold about you;
- **correct** information that is inaccurate; or
- **delete** your Account and personal information.

Depending on where you live, you may have more rights (see Sections 11 and 12).

10.2 **How to make a request.** Email josh@limitlessrp.net with the subject line "Privacy Request." Include your Discord ID, FiveM/Cfx.re license or username, or forum username so we can find your data. We may need to verify your identity before acting on your request, for example by asking you to confirm it from your linked Discord account. We will respond within the time the law requires. An authorized agent may make a request for you if they can show proof of authority.

10.3 **Limits on deletion.** We may keep some information when the law allows or requires it. In particular, **we may keep ban and enforcement records and the related Account, device, and anti-cheat identifiers** to enforce bans and prevent ban evasion, even after you ask us to delete your data. We may also keep purchase records needed for legal, tax, and chargeback purposes, and information needed to resolve disputes or protect the security of the Services.

10.4 **Other choices.** You can leave our Discord, unlink connected accounts, change cookie settings in your browser, and opt out of any promotional emails using the link in the email. We will still send important notices about your Account or our policies.

10.5 We will not discriminate against you for exercising your privacy rights.

11. Users in the EU, EEA, and UK

11.1 If you are in the European Union, European Economic Area, or United Kingdom, the GDPR or UK GDPR gives you the following rights:

- to **access**, **correct**, or **delete** your personal information;

- to **restrict** or **object to** certain processing, including processing based on legitimate interests;
- to **data portability**; and
- to **withdraw consent** at any time, where we rely on consent. Withdrawing consent does not affect processing that happened before you withdrew it.

11.2 **Legal bases.** We process personal information on these legal bases:

- **Contract:** to provide the Services you use and the purchases you make.
- **Legitimate interests:** to prevent cheating, enforce bans, moderate the community, keep the Services secure, and improve the Services. We balance these interests against your rights.
- **Legal obligation:** to keep business records and respond to lawful requests.
- **Consent:** for any non-essential cookies, analytics, or advertising tools we may add in the future, where the law requires consent.

11.3 **Complaints.** You may lodge a complaint with your local data protection authority. We would appreciate the chance to address your concern first, so please contact us at josh@limitlessrp.net.

12. California and Other U.S. State Residents

12.1 Some U.S. states, such as California, Colorado, Connecticut, Virginia, and others, give residents privacy rights when a business meets certain thresholds. Depending on where you live and whether the law applies to us, these may include the right to:

- know what personal information we collect, use, and disclose;
- access and get a copy of your information;
- correct and delete your information; and
- opt out of the sale of personal information, the sharing of it for targeted advertising, and certain profiling.

12.2 **Categories of information.** Sections 2, 3, and 5 describe the categories of personal information we collect, where it comes from, why we use it, and who we share it with. These categories include:

- identifiers (such as account IDs, IP address, and device identifiers);
- commercial information (purchase records);
- internet and electronic activity (logs, chat, and website use);
- approximate location from IP address;
- inferences used for anti-cheat and moderation;
- audio information (voice recordings submitted to us); and
- professional or employment-related information (staff applications).

12.3 **No sale or targeted advertising.** We do not sell personal information or share it for targeted advertising, so there is nothing to opt out of (see Section 6). We do not knowingly sell or share the personal information of consumers under 16.

12.4 **Making a request.** To use your rights, follow the steps in Section 10.2. If we deny your request, you may appeal by replying to our response with “Appeal” in the subject line.

13. International Data Transfers

Limitless is based in the United States, and **all of our data is stored in the United States**. Our Game Server is hosted by NodeCraft in Dallas, Texas, and our Website and forums are self-hosted in-house in Frankfort, Kentucky. Some third-party platforms we rely on, such as Cfx.re/FiveM, Discord, and Tebex, process information under their own policies and may do so in other countries. If you use the Services from outside the United States, your information will be transferred to, stored, and processed in the United States, whose data protection laws may differ from those where you live. Where the law requires it, we use appropriate safeguards for these transfers, such as standard contractual clauses or our providers' approved transfer mechanisms.

14. Cookies and Analytics

14.1 Our Website and forums use cookies and similar technologies, which are small files stored on your device.

- **Essential cookies** keep you logged in, remember your preferences, and protect against abuse.

14.2 We do not currently use analytics cookies, advertising cookies, or advertising pixels. If we add analytics or advertising tools in the future, we will update this Policy before we start using them, and we will ask for consent or offer an opt-out where the law requires.

14.3 You can block or delete cookies in your browser settings, but parts of the Website, such as logging in, may not work without them. Where the law requires it, we will ask for your consent before setting non-essential cookies.

15. Third-Party Platforms and Links

The Services rely on, and link to, third-party platforms such as Cfx.re/FiveM, Rockstar Games, Discord, Steam, YouTube, Twitch, and our payment processor. We do not control these third parties, and their own privacy policies govern how they handle your information. Please review their policies. This Policy does not apply to any third-party website or service, even if we link to it.

16. Changes to This Policy

We may update this Policy from time to time. When we do, we will post the new version at <https://www.limitlessrp.net/privacy>, update the "Effective Date" above, and announce material changes in our Discord or on the Website. If you continue to use the Services after the changes take effect, the updated Policy applies to you.

17. Contact Us

If you have questions or requests about this Policy or your personal information, contact:

Limitless Gaming, LLC

Attn: Privacy

650 S Highway 27 Ste 5 # 211

Somerset, KY 42501, USA

Email: josh@limitlessrp.net